



Customer Support Programs optimize the **performance** and **longevity** of mission-critical systems

Prox Access **value**

Prox Access offers comprehensive support to **maintain system health**, prevent downtime, and reduce budget variances. Services are expedient and performed by **certified specialists** to avoid personnel costs and limit system disruption.

Prox Access customizes strategic plans to **protect the system investment** while preventing budget overruns with **100% coverage** for all parts and labor 24/7/365.

Prox Access **services**



- ✓ **Next business day response**

- ✓ **Preferred 24/7 hourly service rate**

- ✓ **Real-time system monitoring**

- ✓ **Preventative maintenance**

- ✓ **Dedicated iCare manager**